



"Working Together for Hope, Health, and Recovery: Honoring 25 Years of Supporting our Rural Communities. Maryland Rural Health Association"

October 19, 2020



"Community Health Workers: Increasing in Strength and Capacity."

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Asian American Center of Frederick



History of Community Health Workers in Maryland

➤ **2012**

Maryland Community Health Resource Commission (CHRC) funded CHW programs as part of the Health Enterprise Zone (HEZ) Initiative

➤ **2014 – 2015 HB 856/SB 592**

Maryland General Assembly mandated the creation of a stakeholder workgroup regarding the Workforce Development for CHW in Maryland

➤ **2018 SB 163 (Chapter 441)**

State Community Health Workers Advisory Committee is launched.

➤ **2019, Code of Maryland Regulations (COMAR) 10.68.01 and 10.68.02**

Maryland established requirements for the MHD to certify CHWs and the accreditation of CHW certification programs.



Perspectives of Community Health Resource Commission

Since 2013:

14 past and current programs that expand the roles of CHWs for vulnerable, underserved individuals in urban and rural areas.

CHWs through CHRC grant funding:

- Address gaps in the access to community services
- Provide care coordination across health care providers
- Provide clients with basic health education and health literacy; and
- Contribute to improving population health outcomes



The roles of CHW, as We Learned:

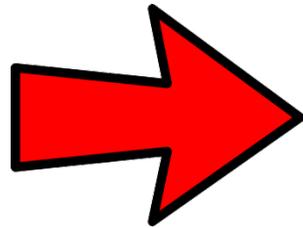
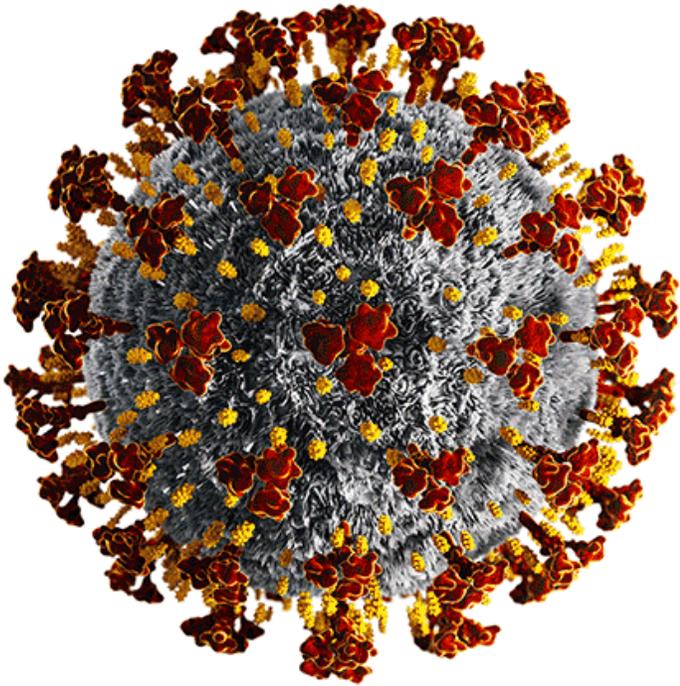
Based on Services provided by the program -

- **Advocacy**
- **Navigation**
- **Education**
- **Outreach and Enrollment**
- **Social-Emotional Support**
- **Health Services**

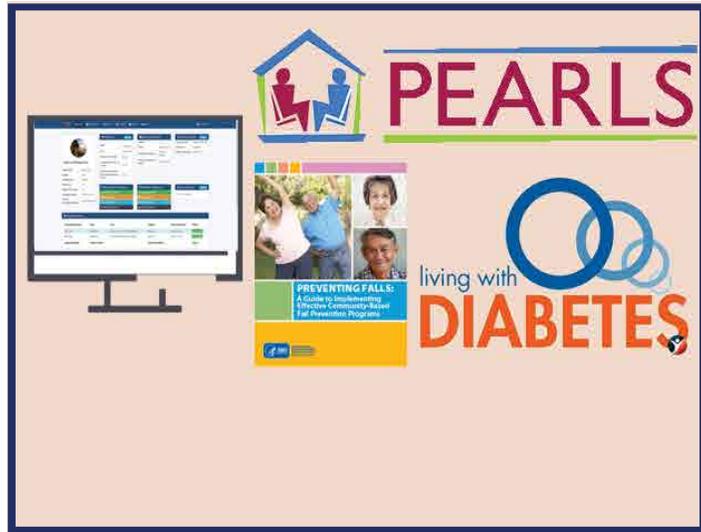
Based on CHW skills and background -

- **Education**
- **Certification**
- **Training**
- **Communication**
- **Interpersonal & Relationship-Building**
- **Advocacy & Capacity-Building**
- **Facilitation and Motivational Interviewing**
- **Cultural Competence**

What happened in March 2020? Expanded CHWs Roles



COMMUNITY HEALTH PROGRAM MANAGEMENT



MIMI-Rx is capable of managing, tracking, and providing reports on the performance of various community health programs within all socially determined categories such as:

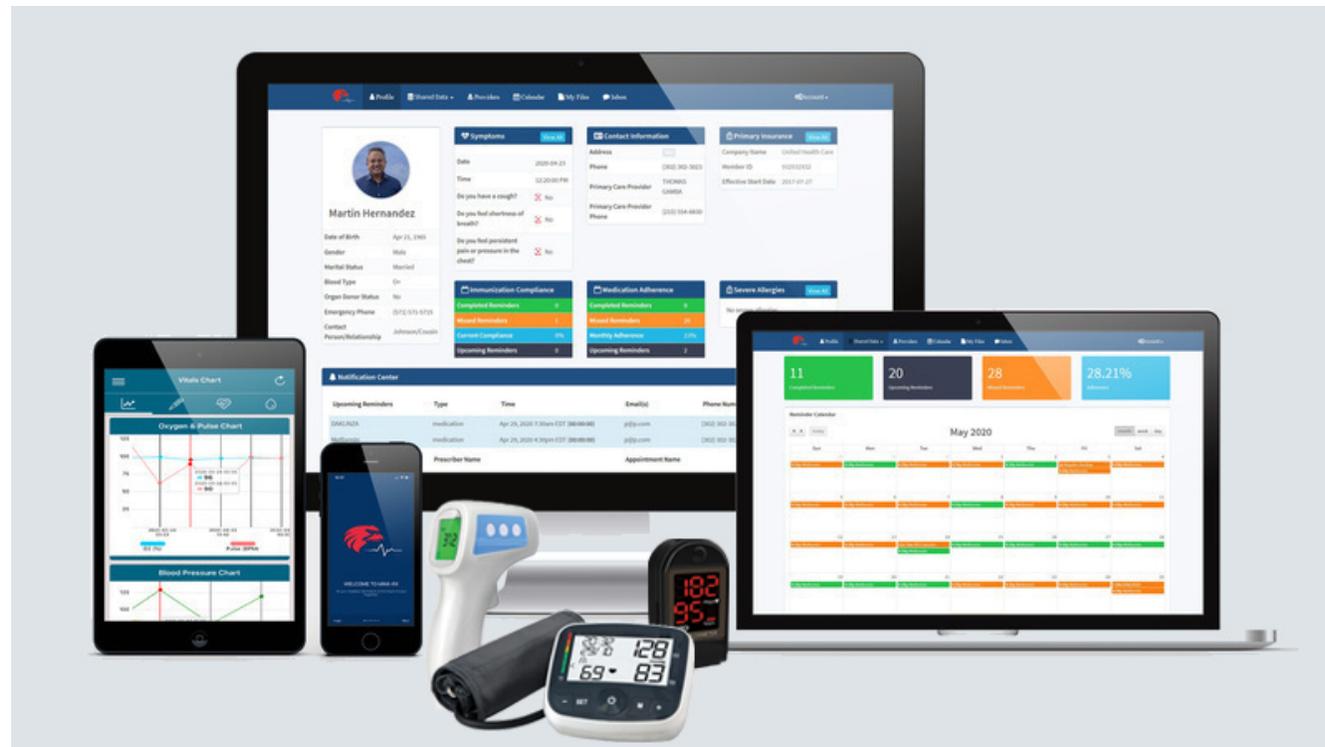
- ❖ Chronic Care Management (CCM)
- ❖ Diabetes Prevention Program (DPP)
- ❖ Behavioral Health (PEARLS, Healthy Ideas)
- ❖ Nutrition Management (Meals On Wheels)

Holistic community health tracking and assessments, social determinant identification



TELEHEALTH

Complete interconnectivity and interoperability with all medical devices, platforms, and systems



The expansion of CHW roles post COVID:

- Community Health Based Health Programs
- Chronic Disease Management
- Stroke, Diabetes, early detection
- Remote Check-Ins
- eVisits
- Physiological Screening
- Contact Tracing



Working with Physicians and Telehealth

- Persistent Monitoring & Telehealth
- Referral to Sub-Specialist
- Active Monitoring for Chronic Disease Management
- Genomics insights, medication coordination, adherence tracking, drug-drug interactions and conflict alerts



Working with Patients and Telehealth

- SODH Identification & Tracking
- Education
- Economic Stability
- Neighborhood and Environment
- Social and Community Contact
- Health Equity
- Health Disparities
- Health Care





THANK YOU!

